Misty Osterberg

William Charles Construction Co.



A life-changing event brought Misty Osterberg to the roadbuilding industry.

Twelve years ago, Osterberg was an administrator in the health care field. But, when her husband suddenly

became disabled, she needed to switch to a career that provided immediate and long-term benefits for her family.

A friend suggested that Osterberg apply for a job with William Charles

Construction. Having no experience with roadbuilding, she was surprised to find that the Rockford, Illinois-based company was not only interested in employing her, but that it was also going help her secure the training and certifications she needed to advance in her job as a quality control coordinator.

The highway construction company gave Osterberg the chance to learn new skills by hiring her through

the Illinois Tollway's Earned Credit Program, a rewards initiative that allows contractors and subcontractors to earn bid credits toward future Tollway construction bids when they hire from a pool of qualified, pre-screened job candidates, including underemployed African-Americans,

Latinos, Asian-Americans, women, eligible offenders and exonerated individuals, veterans and other Workforce Investment Act-eligible individuals.

Since joining William Charles, Osterberg has received American Concrete Institute certifications through classes sponsored by the Illinois Tollway.

Osterberg spends nearly all of her work time on job sites on the Jane Addams Memorial (I-90) Rebuilding and Widening Project. In a truck equipped with a laptop and Internet service, she is able to keep up with lane closure scheduling and real-time quality control coordination that is critical to keeping the project moving forward.



"I come to work every day knowing that I have a

secure future and exciting challenges thanks to

the training and support I have received through

the Illinois Tollway's Move Illinois Program."

Misty Osterberg speaks at an event commemorating the completion of the western segment of the \$2.5 billion Jane Addams Memorial Tollway (I-90) Rebuilding and Widening Project.